

### **CRISSY NICHOLAS**

**Permanent Address** 

Kampakkaran House Vettackal P.O Cherthala Alappuzha-688529

Email Id: crissynicholas@gmail.com

<u>Mobile Number</u> 8592966412, 8129276000

### **Personal Details**

Date of Birth	: 18.04.1982
Age	: 40 years
Gender	: Female
Marital Status	: Married
Nationality	: Indian
Caste	: Latin Catholic
Religion	: Christian
Parish	: St. Mary's Forane
	Church, Thankey

### Languages Known

Malayalam, English, Hindi

### **Hobbies:**

Reading, Teaching, Baking, Badminton

# **CURRICULUM VITAE**

### **OBJECTIVES**

To be a part of educational institution where I can utilize the best of my potential as a teacher.

Absorb and radiate more value based knowledge and skills.

#### SUBJECT

### COMMERCE.

### PERSONAL SKILLS

- Problem Solving Adaptability
- Collaboration
- Strong Work Ethic Time Management
- Critical Thinking
- Handling Pressure
- Leadership

## ACADEMIC PROJECTS

M.Phil. Project	:	CUSTOMER RELATIONSHIP MANAGEMENT IN PRIVATE
		SECTOR BANKS WITH SPECIAL REFERENCE TO FEDERAL
		BANK
<b>M.Com Project</b>	:	IMPACT OF WORKING CAPITAL MANAGEMENT ON
		PROFITABILITY OF BAKING GOODS IN ALEPPY DISTRICT.

# **SCHOLASTICS:**

Qualified UGC NET	: November 2017
Qualified SET	: June 2017
Phd	: Thesis submitted.
	Research guide ship of Dr.Soju.S, Research Centre - SN
	College, Kollam, Kerala University.
	(Date of Registration 06-06-2018)
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M.Phil.	: Management (June 2009)
	Mahatma Gandhi University Campus
	Grade - A minus [80%](University Topper)
M.Com	: Finance (2003 - 2005)
	Sacred Heart College, Thevara, Cochin
	Mahatma Gandhi University
	Rank - Distinction [82.7%]
B.Com	: Taxation (1999- 2002)
	St. Teresa's College Ernakulam
	Mahatma Gandhi University
	Rank - First Class [77%]
Plus Two	: Commerce (1997-1999)
	Holy Angels ISC School Trivandrum
	Rank - Distinction [84%]
10 <sup>th</sup>	: St Joseph's ICSE School, (1997)
	Pattanakad, Cherthala
	Rank - Distinction [83%]

### PAPER PRESENTATION

- Presented paper titled "Problems and Prospectus of Kerala Tourism" in Second International Seminar on "Emerging Trends in Organic Farming and Sustainable Agriculture" at CMS College Kottayam on 22-24April 2018.
- Presented a paper titled "Role of Commercial Banks in promoting Green Banking Initiatives in Kerala" at International conference held at St.Xaviers College for Women on August 14th 2018.
- Presented paper titled "CRM practices in Private Sector Banks" at 2nd International Conference on "Commerce and Management in the Changing Times" (ICCMCT 2018) at Maharajas College on 29<sup>th</sup> September 2018.
- Presented paper titled "Impact of Trade War on Indian Economy" in the three day International seminar on "Trade War-Does it Affect The Global Free Trade War?" by Department of Commerce, SBML during 26-28 March 2019.
- Presented paper titled "Post Demonetisation Impact on Indian Tourism Industry" at the National Seminar on Economic Reforms-Post Demonetisation (ERPD-2019) in connection with Annual Research Conference (MGCARC2019) at Mahatma Gandhi College Thiruvananthapuram on 15-16 March 2019.
- Presented paper titled "Green Banking and Enviourmental Sustainability-with special reference to Role of Commercial Banks in Kerala" at a National Conference on "Emerging Trends in Financial Market "on March 5<sup>th</sup> 2019.
- Presented a paper titled "Women Empowerment and Tourism" at a one day National seminar on "Women Empowerment –An Overview" organised by Department of Commerce Bharathi College on 26th March 2019.
- Presented a paper titled "Covid Impact Challenges and Opportunities on Tourism Industry a reference to Kerala state" at one day International Conference on "New Horizon in Commerce and Management and Economics –A Way Forward" on March 13<sup>th</sup> 2020.
- Presented a paper titled "Impact of Covid-19 in Sustainable Tourism activities in Kerala" in the International Virtual Conference 2021 on "Post - Covid Global Scenario Threats and Opportunities" held on 28<sup>th</sup> January 2021.

International Seminar - 6

National Seminar - 3

### PAPER PUBLICATIONS

• Role of Commercial Banks in Promoting Green Banking Initiatives in Kerala".

(Xaverian Journal of Research in Commerce, Vol 4 No:1 JULY ,2018 ISSN2347-372X)

• "A Study on Women Empowerment and Tourism".

(International Journal of Academic Research Vol-6 Issue3 (2) MARCH 2019 Impact Factor 6.023 ISSN2348-7666)

• "Tourism Infrastructure and Budgetary Allocation –A study on Investment Opportunities and Challenges."

(Our Heritage –UGC Care Journal ISSN (PRINT) 0474-9030Vol 68Special Issue 48 February 2020)

• "Impact of COVID19 on sustainable tourism activities in Kerala"

(ANVESAK-Sardar Patel Institute Of Economic And Social Research) Vol:51 No:1(XXI) UGC CARE GROUP -1 ISSN :0378-4568 JAN-JUN 2021)

• "COVID-Impact Challenges and Opportunities On Tourism Industry –A Reference To Kerala State"

(International Journal of All Research Education and Scientific Methods (IJARESM), ISSN: 2455-6211 Volume 9, Issue 3, March -2021, Impact Factor: 7.429)

• "Innovative Techniques In Project Management: A Pursuit Agenda"

(Xavier Institute of Management and Entrepreneurship ISSN 2229-5348VOL-16 No.1(111)JAN-MARCH 2022 Impact factor 4.257)

### **BOOK PUBLISHED**

 CUSTOMER RELATIONSHIP MANAGEMENT PRACTICES IN PRIVATE SECTOR BANKS. ISBN 978-93-90415-56-4

#### **TEACHING EXPERIENCE:**

- Guest Lecturer in the Dept. of Commerce (Sacred Heart College, Thevara, Cochin-2 years) (2005-2007)
- Guest Lecturer in the Dept. of Commerce (CMS College, Kottayam, 1 year) (2009-10)
- Guest Lecturer in the Dept. of Commerce (SN College, Kollam 1 year) (2010-2011)
- Guest Lecturer in the Dept. of Commerce (Fatima Mata National College, Kollam) (2016-17)
- Guest lecturer in the Dept of Commerce(Aquinas College ,Edakochi (2021-till date)

### **PERSONAL SKILLS:**

- > A good team player with strong belief in smart working.
- Quick learner and good listener
- Counseling skill and ability to empathize with people.
- > Training skills with motivational capacity.

### **DECLARATION**

I, hereby declare that the above written particulars are true to the best of my knowledge and belief.

Yours faithfully CRISSY NICHOLAS

**UNDERTAKING:** I shall discharge my duties, sincerely and honestly to the best of my abilities.